

DAF BACK-UP - THE BEST IN THE BUSINESS

DAF Multisupport



A **PACCAR** COMPANY DRIVEN BY QUALITY

DAF

DAF MultiSupport

Through DAF MultiSupport, we can tailor your back-up package to the specific needs of your business, so that you can choose precisely the level you require.

Maximise earnings

An agreed price per month for the repair and maintenance needs of your truck, so you know in advance what your operating costs will be and can plan and control accordingly. In the longer term, DAF MultiSupport delivers the best value-for-money back-up on the market. Through our in-house finance company, you can combine the repair and maintenance cost with your lease cost, on one monthly invoice.

Optimise vehicle performance

Our network of fully trained technicians are familiar with every aspect of your truck and only high quality DAF Genuine Parts are used. Your vehicle will be kept in optimum condition, reducing the risk of breakdown and the costly effect of a delay.

Enhance resale values

DAF MultiSupport assures the highest level of service for your vehicle. This will not only deliver better standards of reliability and durability, but will also be reflected in an enhanced resale value.

Maximise uptime

Taking into account scheduled DVSA safety and maintenance inspections, your vehicle application and truck configuration, we will create an optimised maintenance schedule that best suits your vehicle and operation. In case of a breakdown, or any other unexpected situation, you can trust DAFaid and DAF ITS to get you moving again.

Custom management solutions

We can offer a range of management services for your fleet - including the provision of centralised billing for non-contract damage or repairs and compliance management, to ensure maintenance schedules are adhered to.

DAF MultiSupport solutions include:

	Driveline Warranty	Vehicle Warranty	Care+	Preventative Maintenance	Compliance	XtraCare	Full Repair & Maintenance
Driveline Repairs	✓	✓				✓	✓
Non-Driveline Repairs		✓					✓
Wear Repairs							✓
Regular Maintenance			✓	✓	✓	✓	✓
Safety Inspections				✓	✓	✓	✓
DAFcheck Document Management System	✓	✓	✓	✓	✓	✓	✓
Breakdown Support through DAFaid/ITS	✓	✓					✓
Roadside Recovery in the UK	✓	✓				✓*	✓
MOT Preparation, Presentation & Fees					✓	✓	✓
Tacograph Recalibration					✓	✓	✓

* Driveline only

The following MultiSupport packages are now available; some are included as standard and others as an option:

XB	Two Years Preventative Maintenance***	Our Preventative Maintenance package, includes all necessary planned maintenance requirements and safety inspections. Up to a fixed maximum mileage.*
XD	Two Years Full Repair & Maintenance***	Our most comprehensive maintenance package, includes driveline repairs, non-driveline/wear repairs, breakdown support, safety/legal inspections, tachograph recalibrations and MOT fees. Up to a fixed maximum mileage.*
XF & XG	Two Years Full Repair & Maintenance**	Our most comprehensive maintenance package, includes driveline repairs, non-driveline/wear repairs, breakdown support, safety/legal inspections, tachograph recalibrations and MOT fees. Up to a fixed maximum mileage.*
XG+	Three Years Full Repair & Maintenance**	Our most comprehensive maintenance package, includes driveline repairs, non-driveline/wear repairs, breakdown support, safety/legal inspections, tachograph recalibrations and MOT fees. Up to a fixed maximum mileage.*

*Maximum mileages may vary, please enquire **Included as standard ***Optional



DAF Services

DAF MULTISUPPORT

Maximise uptime. Increase fleet efficiency. When it comes to flexibility, cost transparency and uptime, a DAF MultiSupport Repair and Maintenance package is your best choice. Tailored packages including pro-active maintenance planning using real time vehicle data, to help you keep your trucks in excellent condition and on the road.

PACCAR FINANCIAL

As DAF's in-house finance provider, PACCAR Financial provides tailored and complete financial services to the transport sector. A unique understanding of your day-to-day business makes PACCAR Financial your partner of choice.

DAFaid

Accidents and breakdowns are an inevitable part of the transport business, even for the best trucks. So it's good to know that DAFaid is just a telephone call away. 24 hours a day, 365 days a year, our team of highly skilled technicians will do everything possible to get your truck back on the road fast. When abroad, DAF ITS (International Truck Services) picks up the baton.

PACCAR PARTS

PACCAR Parts supplies PACCAR genuine parts and DAF genuine parts along with over 100,000 TRP parts for all makes of truck, trailer and LCV, including workshop supplies. From its own distribution centres, PACCAR Parts delivers within 24 hours worldwide.

DAF DEALER NETWORK

With our extensive network of professional sales and service dealers, there's always a DAF representative nearby. Highly qualified DAF technicians have in-depth knowledge of your vehicle, ensuring fast, effective repair and maintenance, using original PACCAR, DAF and TRP parts. This guarantees maximum vehicle availability and high residual value.

PACCAR CONNECT

In our drive for transport efficiency, the new PACCAR Connect Fleet Management Platform can provide realtime information anytime, anywhere, on the performance of both individual vehicles and your entire fleet, logistical processes and the performance of drivers, thereby helping you to optimise your returns.

DAF Trucks Limited
Haddenham Business Park
Pegasus Way
Haddenham
HP17 8LJ
United Kingdom
Tel: +44 (0)1844 261111
DAF.CO.UK



IATF16949
Quality
Management System

HQ-GB-0326

No rights can be derived from this publication. DAF Trucks Limited reserves the right to change product specifications without prior notice. Products and services comply with the European Directives and United Kingdom regulations effective at the time of sale but may vary depending on the country in which you are located. For the most recent information, contact your authorised DAF dealer.

