

DAF Fleet Services



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DAF Fleet Services delivers a bespoke product to safeguard vehicle compliance and remove the administrative burden of operating heavy goods vehicles.

Link and Chase

Protect your O'License, and free up valuable resources whilst doing so...

Vehicles are monitored daily to ensure that all service inspections, and legal activities, are booked and completed within the necessary time periods. Problematic bookings along with missed inspections are reported on a weekly basis. Detailed Key Performance Indicators (KPIs) are issued, on a monthly basis, allowing you to keep fully up-to-date with your fleet's performance.

- Monitor "O" license requirements
- Servicing intervals
- Legal activities
- Additional scheduled activities
- All service reminders are sent to the relevant customer branch or nominated email address
- All maintenance sheets can be viewed in DAFcheck

Why Link and Chase?

All services are monitored via our in-house, unique and innovative Fleet Services department, which utilises our highly regarded DAFcheck web portal. Service sheets can be accessed through any location, using a secure web portal, negating the need for hard copy records. DAFcheck is used nationally by all DAF dealers, guaranteeing consistent and reliable information. Furthermore, its countrywide reach means vehicle records are not impacted when moving vehicles from one operating base, to another. Link & Chase is offered to all customers, for a monthly payment, on vehicles with any contract package.

Non-Contract Single Point Invoicing

Non-contract work with single point invoicing reduces the clerical burden of managing multiple invoices by handing over the responsibility, of dealing with all

unexpected costs, to DAF. Costs not covered under an R&M contract such as accident damage, defects and AdBlue replenishment, are individually evaluated in-house, by the Fleet Services department.

A single invoice is generated once a month. This is issued alongside a back-up report itemising each individual charge. Non-contract work with single point invoicing is offered to all customers, for a monthly payment, on vehicles with any contract package.

- Single monthly invoice.
- Non-Contract claims include accident and other items which are not covered under the R&M contract.
- Non-Contract claims include non DAF chassis
- DAF parts are paid as per the rates agreed between Paccar Parts and the customer.
- Payment is controlled by an order number procedure for each non-contract customer.

Reporting

Our in-house, unique and innovative Fleet Services department, utilises DAF systems to provide a variety of reports.

- KPI Reporting Dashboard
- Link & Chase Reporting - Fleet Compliance
- Non Contract Spend Reporting by claim / vehicles
- MOT Pass Rate
- DAF Aid reporting
- Mileage report
- Contract report
- Accident Management
- VOR Reporting

Fees

- Monthly per vehicle, added to R&M contract price.
- Costs (non-contract) invoiced monthly.